Yaroslava Pishchanska

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Summary

I arrived in the UK in August 2022 as a refugee from the war in Ukraine. I am a language graduate able to communicate effectively in three languages, including fluent English. I am very reliable and able to work flexibly. I am very willing to try new things and learn new skills. I am keen to widen my experience of work, particularly connected to .

Education

| Dates | Institution | Course | Grade |
| --- | --- | --- | --- |
| 2018-2021 | Kyiv National Linguistic University | Korean language, literature and translation(English as a second language) | BA |
| Sep-Oct 2021 | Litosvita | Literature translation *(short course)* | - |
| Sep-Oct 2022 | Litosvita | Storytelling *(short course)* | - |
| Jan-Feb 2023 | Citylit  | Creative Writing *(short course)* | - |

Skills

* Speak, write and read in 3 languages: Ukrainian (native), English (fluent) and Korean
* Literature graduate with strong knowledge of storytelling and creative writing
* Quick learner and adaptable; good time management; strong attention to detail; stress resistant

Employment and voluntary

*Waterstones; bookseller 2023*

* Helping customers find what they are looking for easily and providing advice if they needed it
* Shelf stocking
* Making displays and visual merchandising
* Taking payments, dealing with returns, using IT systems to check stock in store and other stores

*Where the Pancakes Are; Waitress, bartender and barista*  *2022- 2024*

* Providing great customer service even when the café is extremely busy
* Working with coffee machine
* Stock taking and ordering supplies
* Knowledge of allergies, rules of table etiquette, schemes for serving tables and serving dishes

*University Еnglish Speaking Club; Organiser (volunteer) 2019-2020*

* Invited guest lecturers and arranged a variety of activities and games for attendants

Interests

Feminism, Justice, Writing, History, Languages